

Title of the qualification (FI, SV)
<p><i>Puhtaus- ja kiinteistöpalvelualan perustutkinnon perusteet</i> <i>Grundexamen inom rengörings- och fastighetsservicebranschen</i></p> <p><i>Qualification requirements entered into force on 01.08.2018 (OPH-2526-2017)</i></p>

Translated title of the qualification (EN)
<p><i>Vocational Qualification in Cleaning and Property Services</i></p>
<p>This translation has no legal status.</p>

Profile of skills and competences
<p>Composition of the qualification</p> <p>The vocational qualification in cleaning and property services comprises three competence areas (the competence areas of property maintenance, household services, and site facilities services). The qualification title in the competence area of property maintenance is property maintenance operative (VQ). The qualification title in the competence area of household services is housekeeper (VQ). The qualification title in the competence area of site facilities services is site facilities operative (VQ).</p> <p>The qualification is composed of one compulsory unit (15 competence points), two optional units in the competence area (60 competence points), optional units (70 competence points), and common units (35 competence points). The scope of the qualification is 180 competence points. The compulsory unit is Production of customer-oriented cleaning and property services. The qualification comprises a total of 27 optional units, which include a unit from another vocational, further, or specialist qualification.</p> <p>Vocational skills and competences required for completion of the qualification</p> <p>Qualification holders are able to work in cleaning and property services tasks at customer sites and in customer service situations according to the service agreement applying to the customer site. Qualification holders may specialise in property maintenance, household services, or site facilities services according to their competence area.</p> <p>Depending on the optional units they have chosen, qualification holders are able to plan and implement cleaning services at different customer sites including residential properties, hotel and other accommodation facilities, shopping centres and store facilities, special situations at home, means of transport, healthcare institutions, industrial plants, healthcare facilities, or swimming pool and spa facilities.</p> <p>In addition, through optional units qualification holders may specialise in the production of assistance services, provision of assistance for using different services, management of building technology systems, operation of building automation, production of food home delivery services, basic cleaning services, maintenance cleaning services, maintenance of garden and outdoor areas, clothes and textile care, maintenance of HVAC systems, and workplace instructing.</p>

Range of occupations accessible to the holder of the certificate
<p>Holders of the vocational qualification in cleaning and property services work in property maintenance, household services, or site facilities services at customer sites in the field of cleaning and property services.</p>

Official basis of the certificate	
Name and status of the body awarding the certificate An education provider with an authorisation to provide education and award qualifications granted by the Ministry of Education and Culture.	Name and status of the national/regional authority providing accreditation/recognition of the certificate Ministry of Education and Culture Finnish National Agency for Education, the national agency subordinate to the Ministry of Education and Culture
Level of the certificate (national or international) National Qualifications Framework (nqf) 4 European Qualifications Framework (eqf) 4 ISCED 3	Grading scale/Pass requirements Satisfactory S1 / Satisfactory S2 / Good G3 / Good G4 / Excellent E5
Access to the next level of education/training The qualification confers eligibility for higher education studies.	International agreements
Legal basis Vocational Education and Training Act 531/2017 and the decrees that complement it.	

Officially recognised ways of obtaining the certificate
The vocational skills required for completing the modules are demonstrated by performing practical tasks in authentic situations and work processes (demonstration of knowledge and skills). The student's knowledge and skills are assessed diversely by a teacher and a working life representative and compared to the competence defined in the qualification requirements. The education provider awards the student a qualification certificate once the qualification has been completed acceptably in accordance to the qualification requirements laid down by the Finnish National Agency for Education.
Entry requirements No formal qualifications are required to take the competence test.
Additional information Finnish National Agency for Education P.O. Box 380, FI-00531 Helsinki, Finland www.oph.fi

Explanatory note

This document is designed to provide additional information about the specified certificate and does not have any legal status in itself. The format of the description is based on the following texts: Council Resolution 93/C 49/01 of 3 December 1992 on the transparency of qualifications, Council Resolution 96/C 224/04 of 15 July 1996 on the transparency of vocational training certificates, and Recommendation 2001/613/EC of the European Parliament and of the Council of 10 July 2001 on mobility within the Community for students, persons undergoing training, volunteers, teachers and trainers.

For more information on transparency, visit <http://www.cedefop.europa.eu/en/themes/understanding-qualifications>