

CERTIFICATE SUPPLEMENT



Title of the qualification (FI, SV)

Puhtaus- ja kiinteistöpalvelualan erikoisammattitutkinto

Specialyrkesexamen inom rengörings- och fastighetsservicebranschen

Qualification requirements entered into force on 01.01.2018 (OPH-1889-2017)

Translated title of the qualification (EN)

Specialist Vocational Qualification in Cleaning and Property Services

This translation has no legal status.

Profile of skills and competences

Composition of the qualification

National Qualifications Framework (nqf) 5

The scope of the specialist vocational qualification in cleaning and property services is 180 competence points. The qualification is composed of two compulsory units (150 competence points) and one optional unit (30 competence points).

Vocational skills and competences required for completion of the qualification

Holders of a specialist vocational qualification in cleaning and property services know how to plan and manage service provision and maintain and develop customer relationships in their area of responsibility. They know how to assume responsibility for delivering and improving service quality on a customer site and manage the profitability of their area of responsibility. Qualification holders are able to work as supervisors in the cleaning and property services sector, anticipate personnel needs and recruit personnel. They know how to organise personnel induction training as well as improve their own and their work organisation's competence.

Candidates for a specialist vocational qualification in cleaning and property services may specialise in managing eco-efficiency, assessing the functioning and functional condition of a property, managing multi-service activities, developing cleaning and property services as well as dimensioning and sales of cleaning and property services.

Range of occupations accessible to the holder of the certificate

Holders of a specialist vocational qualification in cleaning and property services may work in supervisory tasks in property maintenance, domestic services or the cleaning sector. They may also work as experts of property maintenance and the cleaning sector in the context of properties and property design or dimension workloads in cleaning and property services.

Official basis of the certificate Name and status of the body awarding the Name and status of the national/regional authority providing accreditation/recognition certificate An education provider with an authorisation of the certificate Ministry of Education and Culture to provide education and award qualifications granted by the Ministry of Education and Culture. Finnish National Agency for Education, the national agency subordinate to the Ministry of **Education and Culture** Level of the certificate (national or Grading scale/Pass requirements international) pass/fail

European Qualifications Framework (eqf) 5 ISCED 4	
Access to the next level of education/training The qualification confers eligibility for higher education studies.	International agreements
Legal basis Vocational Education and Training Act 531/2017 and the decrees that complement it.	

Officially recognised ways of obtaining the certificate

The vocational skills required for completing the modules are demonstrated by performing practical tasks in authentic situations and work processes (demonstration of knowledge and skills). The student's knowledge and skills are assessed diversely by a teacher and a working life representative and compared to the competence defined in the qualification requirements. The education provider awards the student a qualification certificate once the qualification has been completed acceptably in accordance to the qualification requirements laid down by the Finnish National Agency for Education.

Entry requirements

No formal qualifications are required to take the competence test.

Additional information

Finnish National Agency for Education

P.O. Box 380, FI-00531 Helsinki, Finland

www.oph.fi

Explanatory note

This document is designed to provide additional information about the specified certificate and does not have any legal status in itself. The format of the description is based on the following texts: Council Resolution 93/C 49/01 of 3 December 1992 on the transparency of qualifications, Council Resolution 96/C 224/04 of 15 July 1996 on the transparency of vocational training certificates, and Recommendation 2001/613/EC of the European Parliament and of the Council of 10 July 2001 on mobility within the Community for students, persons undergoing training, volunteers, teachers and trainers.

For more information on transparency, visit http://www.cedefop.europa.eu/en/themes/understanding-qualifications

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