

**Title of the qualification (FI, SV)**

Puhtaus- ja kiinteistöpalvelualan perustutkinto
Grundexamen inom rengörings- och fastighetsservicebranschen
Qualification requirements entered into force on 01.03.2020 (OPH-331-2020)

Translated title of the qualification (EN)

Vocational Qualification in Cleaning and Property Services

This translation has no legal status.

Profile of skills and competences**Composition of the qualification**

The vocational qualification in cleaning and property services comprises three competence areas (the competence areas of property maintenance, domestic services and site facilities services). The qualification title in the competence area of property maintenance is Property Maintenance Operative (VQ). The qualification title in the competence area of domestic services is Housekeeper (VQ). The qualification title in the competence area of site facilities services is Site Facilities Operative (VQ). The qualification is composed of one compulsory unit (15 competence points), two optional units in the competence area (60 competence points), optional units (70 competence points) and common units (35 competence points). The scope of the qualification is 180 competence points. The compulsory unit is provision of customer-oriented cleaning and property services. The qualification comprises a total of 29 optional units, which include a compulsory unit from another competence area from the vocational qualification in cleaning and property services.

Vocational skills and competences required for completion of the qualification

Holders of a vocational qualification in cleaning and property services are able to work in cleaning and property services tasks at customer sites and in customer service situations according to the service agreement applying to the customer site. Qualification holders may specialise in property maintenance, domestic services or site facilities services according to their competence area.

Depending on the optional units they have chosen, qualification holders are able to plan and implement cleaning services at different customer sites including residential properties, hotel and other accommodation facilities, shopping centres and store facilities, special situations at home, means of transport, educational institutions and day-care centres, social care institutions, healthcare institutions, industrial plants, healthcare facilities or swimming pool and spa facilities.

In addition, qualification holders may through optional units specialise in the provision of assistance services and errand services, management of building control systems, operation of building automation, provision of home meal services, deep cleaning services, maintenance cleaning services, maintenance of garden and outdoor areas, care for clothing and textiles, maintenance of HPAC systems in working order, constructional repairs, and workplace instruction.

Range of occupations accessible to the holder of the certificate

Holders of the vocational qualification in cleaning and property services work in property maintenance, domestic services or site facilities services at customer sites in the cleaning and property services sector.

Official basis of the certificate

<p>Name and status of the body awarding the certificate An education provider with an authorisation to provide education and award qualifications granted by the Ministry of Education and Culture.</p>	<p>Name and status of the national/regional authority providing accreditation/recognition of the certificate Ministry of Education and Culture Finnish National Agency for Education, the national agency subordinate to the Ministry of Education and Culture</p>
<p>Level of the certificate (national or international) National Qualifications Framework (nqf) 4 European Qualifications Framework (eqf) 4 ISCED 3</p>	<p>Grading scale/Pass requirements Satisfactory 1 / Satisfactory 2 / Good 3 / Good 4 / Excellent 5</p>
<p>Access to the next level of education/training The qualification confers eligibility for higher education studies.</p>	<p>International agreements</p>
<p>Legal basis Vocational Education and Training Act 531/2017 and the decrees that complement it.</p>	

<p>Officially recognised ways of obtaining the certificate</p>
<p>The vocational skills required for completing the modules are demonstrated by performing practical tasks in authentic situations and work processes (demonstration of knowledge and skills). The student's knowledge and skills are assessed diversely by a teacher and a working life representative and compared to the competence defined in the qualification requirements. The education provider awards the student a qualification certificate once the qualification has been completed acceptably in accordance to the qualification requirements laid down by the Finnish National Agency for Education.</p>
<p>Entry requirements No formal qualifications are required to take the competence test.</p> <p>Additional information Finnish National Agency for Education P.O. Box 380, FI-00531 Helsinki, Finland www.oph.fi</p>

Explanatory note

This document is designed to provide additional information about the specified certificate and does not have any legal status in itself. The format of the description is based on the following texts: Council Resolution 93/C 49/01 of 3 December 1992 on the transparency of qualifications, Council Resolution 96/C 224/04 of 15 July 1996 on the transparency of vocational training certificates, and Recommendation 2001/613/EC of the European Parliament and of the Council of 10 July 2001 on mobility within the Community for students, persons undergoing training, volunteers, teachers and trainers.

For more information on transparency, visit <http://www.cedefop.europa.eu/en/themes/understanding-qualifications>