

**Title of the qualification (FI, SV)**

Puhtaus- ja kiinteistöpalvelualan ammattitutkinto
Yrkesexamen inom rengörings- och fastighetsservicebranschen
Qualification requirements entered into force on 01.09.2021 (OPH-1787-2021)

Translated title of the qualification (EN)

Further Vocational Qualification in Cleaning and Property Services

This translation has no legal status.

Profile of skills and competences**Composition of the qualification**

The further vocational qualification in cleaning and property services comprises three competence areas (the competence areas of property maintenance, domestic services and site facilities services). The qualification titles produced by the competence area of property maintenance are Property Maintenance Operative (FQ) and Technical Property Maintenance Operative. The qualification title in the competence area of domestic services is Housekeeper (FQ). The qualification titles produced by the competence area of site facilities services are Institutional Cleaner and Site Facilities Operator (FQ). The qualification is composed of one compulsory unit (15 competence points), one optional unit in the competence area (45 competence points), and optional units of which students choose a total of 90 competence points. The scope of the qualification is 150 competence points. The compulsory unit is provision of customer-oriented cleaning and property services. The qualification comprises a total of 31 optional units, which include a compulsory vocational unit of another qualification title and one or several units from a vocational upper secondary qualification, another further vocational qualification or a specialist vocational qualification.

Vocational skills and competences required for completion of the qualification

Holders of a further vocational qualification in cleaning and property services are able to work in property maintenance, domestic and cleaning services tasks at customer sites and in customer service situations as set out in the service contract applicable to the customer site. Qualification holders may specialise in property maintenance, domestic services, institutional cleaning, technical property maintenance or site facilities operation as indicated by their qualification titles.

Depending on the optional units they have chosen (in total 31 units of which students choose 90 competence points), qualification holders are able to plan and implement cleaning services at different customer sites including food industry facilities, special sites, hotel and other accommodation facilities, shopping centres and store facilities, culture historical sites, means of transport, educational institutions and day-care centres, clean spaces, construction cleaning, industrial plants, healthcare facilities or swimming pool and spa facilities.

By selecting optional units, qualification holders may additionally specialise in providing assistance and care-giving services, providing assistance for using different services, house plant care, regulation and control of building automation systems, home food services, basic cleaning services, maintenance of garden and outdoor areas, textile care, workplace instruction, servicing and maintenance of swimming pools, operating and servicing machines used for maintaining outdoor areas, as well as waste management services.

Range of occupations accessible to the holder of the certificate	
Holders of a further vocational qualification in cleaning and property services work in property maintenance, domestic services, institutional cleaning, technical property maintenance or site facilities operation tasks at customer sites where cleaning and property services are provided.	
Official basis of the certificate	
Name and status of the body awarding the certificate An education provider with an authorisation to provide education and award qualifications granted by the Ministry of Education and Culture.	Name and status of the national/regional authority providing accreditation/recognition of the certificate Ministry of Education and Culture Finnish National Agency for Education, the national agency subordinate to the Ministry of Education and Culture
Level of the certificate (national or international) National Qualifications Framework (nqf) 4 European Qualifications Framework (eqf) 4 ISCED 3	Grading scale/Pass requirements pass/fail
Access to the next level of education/training The qualification confers eligibility for higher education studies.	International agreements -
Legal basis Vocational Education and Training Act 531/2017 and the decrees that complement it.	

Officially recognised ways of obtaining the certificate
The vocational skills required for completing the modules are demonstrated by performing practical tasks in authentic situations and work processes (demonstration of knowledge and skills). The student's knowledge and skills are assessed diversely by a teacher and a working life representative and compared to the competence defined in the qualification requirements. The education provider awards the student a qualification certificate once the qualification has been completed acceptably in accordance to the qualification requirements laid down by the Finnish National Agency for Education.
Entry requirements No formal qualifications are required to take the competence test.
Additional information Finnish National Agency for Education P.O. Box 380, FI-00531 Helsinki, Finland www.oph.fi

Explanatory note

This document is designed to provide additional information about the specified certificate and does not have any legal status in itself. The format of the description is based on the following texts: Council Resolution 93/C 49/01 of 3 December 1992 on the transparency of qualifications, Council Resolution 96/C 224/04 of 15 July 1996 on the transparency of vocational training certificates, and Recommendation 2001/613/EC of the European Parliament and of the Council of 10 July 2001 on mobility within the Community for students, persons undergoing training, volunteers, teachers and trainers.

For more information on transparency, visit <http://www.cedefop.europa.eu/en/themes/understanding-qualifications>